TECHNICAL CONSULTING & TRAINING

2012

(valid as of 1. January 2012)

NEW: process analysis and optimization!

Optimum efficiency due to qualified staff
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Overview

BASIC COURSE  GE-0  *(purchase of a new machine: \(\rightarrow\) up to 8 h free of charge)*

Subsequent to assembly of the new machine, our service technicians explain the most important safety rules and operations. Your staff is then in a position to get familiar with the new machine without any risks. In case of queries, please do not hesitate to contact our service department.

ADVANCED COURSES

THEORY PART: Our specially skilled instructors first explain the learning matter by means of various media in the stress-free environment of the training room. The training manual is adapted to the training programme which allows own supplements. This way the matter treated can quickly be recalled, even after a longer time.

HANDS-ON Training: The instructor is demonstrating the exercises which the participants can repeat on their own. Existing uncertainties can be eliminated this way.

Every participant receives a certificate with detailed training program. By request, a final comprehension test can be performed.

Customized Courses  BS-1, ES-2, AS-3, IS-4 and KS-5

Customized courses can be held either at Desma or at your facility, with your staff to attend exclusively. You may choose contents and date.

Fees:  2.650,–€ for 3 days of training and up to 8 participants  *(plus VAT/ travel costs)*

Advantage: Particularly suitable to be adapted to your personal requirements.

Seminars  BS-1, ES-2, AS-3, IS-4, KS-5 and FCS-6

If desired, we look for further suitable participants with similar training requirements and reconcile the topics and the date with the single companies.

Fees:  2.850,–€, divided through number of participating companies  *(plus VAT)*

Advantage: Due to the participation of several companies, the training fee can be drastically reduced. Especially advantageous if only a few employees of your company can attend the training at the same time.

Quarterly Courses  BQS-1, EQS-2, AQS-3, IQS-4, KQS-5 and FCQS-6

Just choose your desired course of our programme, register, go! Of course on condition that there is vacancy. Please register betimes.

Fees:  660,-€ for 1 participant / 810,-- EUR at FlowControl Course  *(plus VAT)*


Technical Consulting

The focus lies here on the improvement of your production. Our experts will support you!

PROCESS ANALYSIS & OPTIMIZING  PAO-1

Fees:  129,-€ per hour  *(plus VAT/ travel costs)*
**Contact, Consultation and Registration**

"Hands-on" training responsive to your specific needs ensures optimal results. On the other hand, the timeframe for planning and implementation should be as small as possible.

*We have therefore prepared a questionnaire for you*  
(next page)

Just mark the type of machine on which you would like to be trained, the approximate number of participants, their state of knowledge and the requested subjects.

The pages 6 to 10 contain subject proposals for future machine operators, set-up men, process engineers and maintenance staff.

<table>
<thead>
<tr>
<th>Task</th>
<th>Contact Person</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>General information on the training offer</td>
<td>Bianca Schilling</td>
<td>+49 (0) 74 63-8 34 17 6</td>
<td>+49 (0) 74 63-8 34 19 5</td>
<td><a href="mailto:bianca.schilling@desma.biz">bianca.schilling@desma.biz</a></td>
</tr>
<tr>
<td>Registration for a training course</td>
<td>Bianca Schilling</td>
<td></td>
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<tr>
<td>Fixing of appointments</td>
<td>Bianca Schilling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Realisation of training courses</td>
<td>Michael Benz</td>
<td>+49 (0) 74 63-8 34 11 2</td>
<td>+49 (0) 74 63-8 34 19 5</td>
<td><a href="mailto:michael.benz@desma.biz">michael.benz@desma.biz</a></td>
</tr>
<tr>
<td>Course tuning</td>
<td>Michael Benz</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Question regarding training courses</td>
<td>Olaf Küchler</td>
<td>+49 (0) 74 63-8 34 11 6</td>
<td>+49 (0) 74 63-8 34 19 5</td>
<td><a href="mailto:olaf.kuechler@desma.biz">olaf.kuechler@desma.biz</a></td>
</tr>
<tr>
<td>Course tuning</td>
<td>Olaf Küchler</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Questionnaire:

Customer: 
Desired date: 
Contact: 
Phone: 
Fax: 
e-mail: 

Training for machine type: 
D968 □ ZO□ ZU□ T□ 
D969 □ 
Others: 

Control System: 
DMC □ DRC 1000 □ DRC 2000□ 
DRC 1210 □ DRC 2010 □ DRC 2020 □ 

Employed Process: 
Injection Moulding (IM) □ Hot Pot □/Cold Pot□ 
Injection Compression M. (ICM) □ 
Inj. Trans. Moulding (ITM) □ Hot Pot □/Cold Pot□ 

Employed materials: 
Gummi □ 
Silikon □ (HTV □ / LSR□) 
with inserts □ 

Participants: 1 Person 
Name            Surname 

Location: 
DESMA in Fridingen □ 
At your company □ 
Suitable room for training □ 
Overhead Projektor / Flipchart □ 
Functional Machine with Mould for Training □ 
D 968. □ ZO□ T□ / D 969. □ 

For Maintenance Course: 
DESMA- Order No.: 20. □ /80 
(signed on identification plate at mail switch of machine) 

TOPICS (mark main topics additionally) 

Basics of the elastomer processing 
□ Types of material and their processing properties 
□ CM-/TM-/IM-procedures 
□ IM-mould structure with/without cold runner block 

The injection moulding machine – Design and types 
□ Introduction of the types and preferred examples of application 
□ The subassemblies: 
  Clamping / Injection / Hydraulic and Electric unit 
□ Additional equipment for automation 
□ Additional equipment for silicone processing 

Setting-up of the machine 
□ Explanation of the parameters and their function 
□ The function sequence during injection moulding 
□ Mould installation and commissioning 
□ Compound change 

Error diagnosis for the elastomer injection moulding 
□ Parameter and their influence on the process 
□ Determination of the parameters and process optimisation (setting strategy) 
□ Types of product failures – possible causes and remedies 

Operation of the control system DXX XXXX 
□ Structure, function and operating elements / explanation of the screen pages 

Process technology 
□ Cold runner block technology 
□ Low-flash injection moulding 
□ Injection compression moulding (ICM) 
□ Injection Transfer Moulding (ITM) 
□ Calculation and optimization of the cure time 
□ Production of large-volume silicone articles 
□ Layout of injection moulds 

Machine maintenance 
□ Lubricating points and permissible lubricants, oil care, cleaning of the machine, wearing parts 

Trouble-shooting by means of the control system 
□ The message and how to deal with it 
□ DESCHECK–auxiliary programme to eliminate malfunctions 

Hydraulics and Electronics 
□ Structure of the hydraulic unit, components, reading of circuit diagrams and defect removal; temperature control units 
□ Structure of the electric unit, components, reading of circuit diagrams and defect removal 
□ Structure and function of the PLC, Software 
□ Systematic defect search 

DESMA- Training catalogue 2012 (valid as of 1. January 2012, pages: 16)
OPERATOR COURSE  (BS-1)

Course target:
This basic course imparts to the operator the necessary knowledge to start, monitor and finish production independently. The most frequent operating errors are shown on different production plants. Moreover, the participant receives important information on compound, process sequences, machine, required operating actions and typical malfunctions. Process knowledge increases quality and cost consciousness and enables the operator to realize problems on article and machine on his own which can then be reported and eliminated.

Final qualification:  
Machine Operator  (Rubber Injection Moulding)

Participants:  
Trainees or other employees with little basics

Training scope:  
3 course days

Topics:  
Basics of elastomer processing  
Material properties, the most important processing methods, mould structure and cold runner technology

Structure and functioning of the injection moulding machine  
The most important designs, structure and function of the clamping unit, injection unit and additional equipment

Setting the machine for production  
Function sequence and process stages, starting, monitoring and finishing production

Machine operation  
Operating elements and their handling, the most important screen pages

Production malfunctions  
Error detecting, causes and remedies

Hands-on exercises with the machine

Training documents:  
Every participant receives a detailed training manual which is exactly adapted to the respective course programme. It enables additions of your own while leafing through it during the course

Training fees:  
at DESMA in Fridingen  2.650,00 EUR

at your facility  2.650,00 EUR

Plus VAT and travel costs of the referee (travelling hours, flight, train, car, accomodation and daily allowances abroad).

Training fee is for 3 days of training and up to 8 participants.
**SET-UP COURSE (ES-2)**

**Course target:**
The advanced course imparts the required knowledge for retrofitting injection moulding machines. It is assumed that rough setting data are already available for the article to be set. The training participants are made familiar with the different production procedures, the structure of moulds, the functions of the machine and their settings. The setting process is discussed in detail and trained on the training machines within the hands-on part. Furthermore, parameter optimizations (e. g. of injection volumes or mould protection) are implemented and the most important quality problems are explained. The expanded knowledge enable an improved machine setting. Quality and production costs of the articles are positively influenced thereby and production malfunctions are prevented from the beginning.

**Final qualification:**
*Setup Man for Injection Moulding Machines*

**Participants:**
Operators, machine set-up men, foremen and other persons with good basics

**Training scope:**
3 course days

**Topic proposal:**
- Structure and functioning of the injection moulding machine
  Mould protection / mould safety pressure, mould height adjustment, stroke measuring system, temperature control, compound change
- Setting the machine for production
  Function sequences for different procedures, setting parameters, mould installation and commissioning, parameter optimization
- Operation of the machine control
  Where and how can the parameter be set or loaded?
- Production malfunctions
  The error messages of the control system, typical causes and remedies
- Process engineering
  e.g. cold runner technology, DESFLEX-system, ICM, ITM, silicone processing, cure time calculator DESCURE, etc.
- Hands-on exercises with the machine

**Training documents:**
Every participant receives a detailed training manual which is exactly adapted to the respective course programme. It enables additions of your own while leafing through it during the course

**Training fees:**
- at DESMA in Fridingen  2.650,00 EUR
- at your facility  2.650,00 EUR

Plus VAT and travel costs of the referee (travelling hours, flight, train, car, accomodation and daily allowances abroad).

Training fee is for 3 days of training and up to 8 participants.
APPLICATION TECHNIQUE  (AS-3)

Course target: This training imparts to the participants, who are already well familiar with the machine operation, the required know-how to determine and optimize process parameters on their own. To this end, we first go into the processing behaviour of different elastomer compounds, the most important procedures to produce mouldings and the proper layout of mould and machine. Then, the individual setting parameters and their influence on the process are explained. The causes of various fault schemes are illustrated by means of samples. The participant will learn the most reasonable approach in order to determine and optimize the process parameters. Subsequently this setting strategy is trained in detail on the machine.

Final qualification: Process Technician  (Rubber Injection Moulding)

Participants: Set-up men, foremen, process engineers or other persons who are already well familiar with the machine operation and setting

Training scope: 3 course days

Topic proposal:
- Basics of elastomer processing
  - Product quality and influencing factors, compound structure and processing properties, selection of the processing method, layout of machine, mould and cold runner block
- Structure and functioning of the injection moulding machine
  - Process advantages of different designs
- Setting the machine for production
  - Compound change (advantages/disadvantages of different variations)
  - Parameter determination/setting strategy, process optimization
- Error diagnosis in the elastomer injection moulding
  - Article faults - causes and remedies
- Process engineering
  - e.g. Silicone processing, waste and flash reduction, ICM, ITM
  - basic and special methods, cure time calculation, etc.
- Hands-on exercises with the machine

Training documents: Every participant receives a detailed training manual which is exactly adapted to the respective course programme. It enables additions of your own while leafing through it during the course

Training fees:
- at DESMA in Fridingen 2.650,00 EUR
- at your facility 2.650,00 EUR

Plus VAT and travel costs of the referee (travelling hours, flight, train, car, accommodation and daily allowances abroad).

Training fee is for 3 days of training and up to 8 participants.
MAINTENANCE *(IS-4)*

**Course target:**
Machine structure, function, maintenance, repair, hydraulics and electronics are being focussed on. Moreover, the most important screen pages and operations are explained to run the machine independently during trouble shooting. Thus, malfunctions can be faster analyzed and eliminated - or described to the DESMA service department.

**Final qualification:**
*Maintenance Staff for Injection Moulding Machines*

**Participants:**
Maintenance staff (mechanics / hydraulic engineers / electricians), foremen or other persons with good previous knowledge.

**Training scope:**
3 course days

**Topic proposal:**
- Structure and functioning of the injection moulding machine
  Component parts, safety devices
- Setting the machine for production
  Function sequence, locking, setting parameters
- Operation of the machine control
  Control structure, screen pages, typical operating errors
- Machine maintenance
  Cleaning, lubrication, inspection, replacement of wear parts
- Machine malfunctions and remedies
  Systematic trouble shooting
- Hydraulics, pneumatics, temperature control and electronics
  Structure, function of the components of hydraulic and electric unit; reading of spare part lists and circuit documents
- Hands-on exercises with the machine

**Training documents:**
Every participant receives a detailed training manual which is exactly adapted to the respective course programme. It enables additions of your own while leafing through it during the course.

**Training fees:**
- at DESMA in Fridingen  **2.650,00 EUR**
- at your facility  **2.650,00 EUR**

  Plus VAT and travel costs of the referee (travelling hours, flight, train, car, accomodation and daily allowances abroad).

  Training fee is for 3 days of training and up to 8 participants.
COMBINED COURSE (KS-5)

This course is to be understood as combination of the courses BS-1, ES-2, AS-3 and IS-4 described above. The emphases are always agreed individually. Since the training duration is limited, the topics are treated (depending on their volume) as shortened version.

Course target: This training is supposed to provide an additional insight into other important subject areas to personnel with clearly defined sphere of responsibility. Specialized knowledge already available will be deepened. The participant receives the required overview to understand the contexts of the influencing factors: material, mould, injection moulding machine and process management. Possible gaps in one's knowledge are filled to achieve an all-embracing understanding. This extensive knowledge of the injection moulding process and the machine functions enables the participant to improve production flows independently and to eliminate malfunctions more quickly.

Final qualification: Expert for Rubber Injection Moulding

Participants: Machine operator, set-up men, foremen, process engineers or other persons with good specialised know-how

Training scope: 3 course days

Topic selection: Basics of elastomer processing
Structure and functioning of the injection moulding machine
Setting the machine for production
Error diagnosis in the elastomer injection moulding
Operation of the machine control
Process engineering
Machine maintenance
Machine malfunctions and remedies
Hydraulics, pneumatics, temperature control and electronics
Hands-on exercises with the machine

Training documents: Every participant receives a detailed training manual which is exactly adapted to the respective course programme. It enables additions of your own while leafing through it during the course

Training fees: at DESMA in Fridingen 2.650,00 EUR
at your facility 2.650,00 EUR

Plus VAT and travel costs of the referee (travelling hours, flight, train, car, accommodation and daily allowances abroad).

Training fee is for 3 days of training and up to 8 participants.
**QUARTERLY COURSES**

Place of Training: DESMA Fridingen

Fees: 660,- EUR for 1 participant (fee for 3 days of training, plus VAT)

Registration: The Quarterly-Training could only be carried out to a maximum of 8 participants. The registration of the participants is binding after receipt of the written order.

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**Quarterly Course Basic Knowledge BQS-1 in German: 22.- 24.03.2011**

The basic course imparts to the operator the necessary knowledge to start, monitor and finish production independently. The most common operating errors are shown in our pilot plant stations on different manufacturing plants. Moreover, the participant receives important information on compound, process sequences, machine, required operating actions and typical malfunctions. Process knowledge increases quality and cost consciousness and enables the operator to realize problems on article and machine on his own which can then be reported and eliminated.

**Target audience**: Trainees or other employees with little basics

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**Quarterly Course Setting EQS-2 in English: 10.- 12.05.2011 in German: 24.- 26.05.2011**

The advanced course imparts the required knowledge for retrofitting injection moulding machines. It is assumed that rough setting data are already available for the article to be set. The training participants are made familiar with the different production procedures, the structure of moulds, the functions of the machine and their settings. The setting process is discussed in detail and trained on the training machines within the hands-on part. Minor parameter optimizations (e.g. volume adjustments), the most grave quality problems and their prevention are also explained. The expanded knowledge enable an improved machine setting. Quality and production costs of the articles are positively influenced thereby and production malfunctions are prevented from the beginning.

**Target audience**: Operators, machine set-up men or other persons with good basics
Quarterly Course Application technique  AQS-3  
**in German:** 27.- 29.09.2011

This training imparts to the participants, who are already well familiar with the machine operation, the required know-how to determine and optimize process parameters on their own. To this end, we first go into the processing behaviour of different elastomer compounds, the most important procedures to produce mouldings and the proper layout of mould and machine. Then, the individual setting parameters and their influence on the process are explained. The causes of various fault schemes are illustrated by means of samples. The participant will learn the most reasonable approach in order to determine and optimize the process parameters. This setting strategy is then trained at full length at the pilot plant stations. The available measurement technique (e. g., internal pressure measurement of the cavity) shows the impact of the process and creates a "glass machine" for a better comprehension of the transactions.

**Target audience:**  Set-up men, foremen, process engineers or other persons who are already well familiar with the machine operation and setting

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Quarterly Course Maintenance Course  IQS-4  
**in English:** 22.- 24.11.2011  
**in German:** 08.- 10.11.2011

Machine structure, function, maintenance, repair, hydraulics and electronics of active controls are being focussed on. Moreover, the most important screen pages and operations are explained to run the machine independently during trouble shooting. Thus, malfunctions can be faster analyzed and eliminated - or described to the DESMA service department.

**Target audience:**  Maintenance staff (mechanics / hydraulic engineers / electricians), foremen or other persons with mechanical and hydraulic previous knowledge

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Quarterly Course FlowControl-CRB  FCQS-6  
**in English:** 13.- 15.09.2011  
**in German:** 15.- 16.03.2011

**Subject focus:**  
- Design and function of cold runner block technology  
- Explanation of the extended user interface of the control unit  
- Realisation of balancing of the filling process  
- Cleaning / (rubber) compound changing  
- Professional disassembly and maintenance

**Place of training:**  DESMA Fridingen

**Fees:**  **810,-- EUR for 1 participant**  (fee for 3 days of training, plus VAT)

**Registration:**  Can only be carried out with a maximum of 8 participants. The registration of the participants is binding after receiving the written order.
Technical Consulting:

PROCESS ANALYSIS & OPTIMIZING (PAO-1)

The focus lies on the improvement of your production. Next to that, we will explain our approach to you. The optimization methodology and setting strategy will be imparted and demonstrated at the production line.

Typical approach: Existing production problems, product quality shall be improved or the efficiency by the use of cycle time reduction shall be increased.

Program: At first our process engineer will analyse and document the actual situation of the production line, so that a before and after comparison is possible. In addition, he will discuss noticeable problems with the customer and if necessary he will examine the problem further.

After that, all setting parameters will be set to “0” and re-determined with help of the setting strategy. In doing so, we can determine existing potentials or weaknesses. The optimization process will begin at the points, that require little modification effort (time/costs), but that offer large process benefits. Afterwards, we will discuss which optimization level is optimal for the corresponding process. This level depends usually on the demand for quality, the output level, the material price, etc.

Participants: 1 or 2 experienced technicians should collaborate. We will discuss our findings frequently with the responsible persons in the fields of quality management, production engineering, maintenance, mould engineering, etc.

Training duration: Depends on the existing and required optimization level. We recommend two plan two days for a start. This enables a least a secure description of the actual situation, the capability of the process and reasonable modifications/actions. If necessary the visit can be extended - respectively another visit can be done (e.g. after a mould modification is accomplished).

Costs: 129,- EUR per hour
plus VAT and travel costs of the referee (travelling hours, flight, train, car, accommodation and daily allowances abroad)
Schedule, hotels, driving instructions

Training schedule

Begin of training: 8 a.m.
Breakfast: about 9:30 a.m. to 9:45 a.m.
Lunch: about 0:20 p.m to 0:45 p.m.
End of training: about 4:20 p.m.

Hotel accommodations

If the training or the seminar takes places in Fridingen, we would be pleased to handle the hotel booking for you.

If you want to make the booking on your own, please note the following addresses:

Hotel Löwen
Mittlere Gasse 3
78567 Fridingen
Phone +49 (0)7463 / 99420
Fax: 07463/9942-15

Hotel Sonne
Bahnhofstrasse 22
78567 Fridingen
Phone +49 (0)7463 / 99440
Fax +49 (0)7463/994488

Hotel Krone
Tuttlinger Str. 1
78570 Mühlheim
Phone: +49 (0) 7463 / 7043
(main road)

How to find us

If you travel via motorway A 81, please follow in Tuttlingen the signs "Beuron/ Donautal". .
The exact situation of the hotels and of DESMA can be taken from the sketches on the next page.

In Fridingen the way to DESMA is well sign-posted.
General Service Terms of the Training Department

1. Registration
The registration for the training courses has to be made **not later than 3 weeks before the training starts** enabling us to take the date reserved by you into consideration. If not, we reserve the right to give this date to someone else. The registration requires the written form. After receiving your registration we will send you an order confirmation.

2. Cancellation of courses
We reserve the right to cancel the training due to unforeseeable reasons, even if it has already been confirmed to you in writing. In this case we will of course suggest an alternative date to you. We will not accept the costs a cancellation is causing to the customer.

3. Customer’s right to rescind the contract
From the moment of the written order **until maximally 2 weeks before the scheduled training starts** the customer can rescind the order in writing without any costs arising. If he withdraws after this two-week term, we are allowed to invoice the expenditure occurred without having to state causes.

4. Performance volume of the training fee
The maximum number of participants per course amounts to 8 persons. The training fee includes for every participant a training manual adapted to the course; furthermore, if the training takes place at Fridingen, one lunch per day of training and sufficient coffee and soft drinks are inclusive. The daily allowances, travel and accommodation expenses have to be borne by the customer. Hotel costs which may arise in case of a failed cancellation will not be taken over by DESMA.

The training and documentation language is German or English. Other languages only at request.

5. Settlement of the invoices
The training fees are to be paid on receipt of the invoice within 30 days from the date of invoice without deductions plus the legal V.A.T. (in Germany).

6. Default of payment
In case of default we are entitled to assert default interests to the amount of the actual discount rate plus 4.5 % p.a. Further claims are not excluded due to that.

7. Placing of orders
The placing of orders by the customer is exclusively made according to the General Standard Terms and Conditions.

8. Order Confirmation
With the written order confirmation the order is considered to be accepted from our part. The General Standard Terms and Conditions are then part of the contract being concluded through the order confirmation.

9. Documentation
DESMA documentation handed over remains in our possession and **must not be copied, reproduced or passed on to third parties without the permission of DESMA**.

10. Preparation of the machines at the customer’s location in case of an on-site training
**The customer guarantees that a suitable and fully operative training machine is available for the whole duration of the training.** Possible refinishing operations or repairs have to be implemented previous to the training. Cancellations of the training due to defective machines are not reimbursed by DESMA.

11. Liability
A liability of DESMA - for whatever legal argument including unlawful act or impossibility of performance - is only existing in case of gross negligent or intentional causation, unless culpable breach of duty concerns a feature guaranteed or confidence facts being comparable to this. DESMA is not liable for indirect damages and defect consequential damages, particularly loss of expected profits and claims of third parties. As far as all other damages are concerned - irrespective of what legal argument - a liability is excluded.

12. For an on-site training at the customer’s location all data stored must be protected before the training so that they can be restored with reasonable efforts in case of deleting them.

13. As far as the training at the customer’s location is concerned it is required due to the regulations for prevention of accidents that the customer himself or a person instructed by him is attending the whole training at the training spot. The customer has to make sure that the hardware not produced or delivered by DESMA meets the public safety regulations.

14. Place of jurisdiction for all disputes resulting from or in connection with this contract is Tuttlingen.